



Pretty good privacy (PGP)

This procedure will provide you with an overview of pretty good privacy (PGP) universal secure email (SEM).

SEM is an application used by the Child Maintenance Group (CMG) and the Department for Work and Pensions (DWP) allowing approved users to send encrypted/digitally signed emails to trusted external organisations and individuals and to decrypt incoming emails securely outside of the government secure internet (GSI), where the contents of the information is classed as restricted. For more information refer to the following link: [Secure email - DWP user guide](#).

This allows approved users to send encrypted emails to trusted external organisations and individuals (such as courts and bailiffs), and to decrypt incoming emails as protection of this information is essential during transit. For more information refer to the following link: [SEM](#).

The SEM system is based on PGP universal server technology and will encrypt and decrypt emails (including attachments) automatically and transparently to the user, providing a secure data transfer.

If you need to move information securely please refer to the data handling template within the [Data Movement page](#). This flow chart will provide you with actions to follow in order to gain access, providing a step by step process and links to required forms.

All enquires regarding data transfer should be directed to the information technology (IT) information management security team. For more information on the secure email service refer to the following link: [SEM policy and procedures](#).

NICMS replaces CMG in Northern Ireland

Department for Social Development to replace Department for Work and Pensions in Northern Ireland

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